

Pool Refunds

Daily Pool Admissions

No refunds will be given due to bad weather or unexpected pool closings. No exceptions.

Swimming Lessons

- Requests for refunds for swimming lessons must be submitted to staff in writing (by letter or email: contactus@ci.foley.mn.us) prior to the start of the lesson week. Refunds will not be given once the session week has started.

If a refund is denied, pool staff will work with the parent/guardian to find a rescheduling option whenever possible.

- Refunds will only be considered under the following conditions:
 - When an unexpected medical condition (illness or injury) occurs prior to the start of the swimming session and no rescheduling options for a different session are available. A doctor's note must be presented with the request to the City Administration Office.
 - When a parent/guardian mistakenly signs up for the wrong class during the online registration process (e.g. a Level class instead of a pre-school class). In this instance, the parent/guardian should contact staff as soon as the mistake is discovered. A full or partial refund may be possible once the student is enrolled in the correct class. Staff will also work to find a scheduling solution if a refund is not granted.
- If a medical refund request is approved by the City Administrator, a partial refund will be granted minus an administrative fee. (\$5 admin fee for 25 min lessons /\$10 admin fee for 50 min lessons).
- Refunds will not be considered for any other reason. Pool staff will attempt to reschedule a lesson for another date/time if other conflicts occur but only as availability exists.